



Vaccination Clinic Information

(as of 2/10/21)

Hilltown Community Health Center is now offering limited COVID-19 vaccinations to our patients who meet the state guidelines. As we have vaccinations available for our patients, we will be contacting those who are eligible.

If a patient who is over 75 years old would like to receive the COVID-19 vaccine from HCHC, please call 413-667-3009, extension 261, to schedule their appointment. They will leave a detailed message with their name, date of birth, and phone number, and we will call them back. When we call, they will need to have their insurance card available.

At this time, all vaccinations will be provided at the Hilltown Community Center at 9 Russell Road in Huntington. We will give patients driving directions and parking directions when we schedule their appointment.

If this location is not convenient for the patient, we will help them to identify other possible, more convenient vaccination clinics in their community.

Patient looking for vaccines may visit www.maimmunizations.org to find other vaccine clinics that are currently scheduling visits.

There are also three regional COVID vaccination clinics in Hampshire County that eligible residents can access if they are part of the Phase 1 or 2 Priority group:

Amherst High School
21 Mattoon Street, Amherst
www.amherstcovid19.org

Northampton Senior Center
67 Conz Street, Northampton
www.northamptonma.gov/vaccineclinics

UMass Amherst Campus Center
1 Campus Center Way, Amherst
www.umass.edu/coronavirus/vaccine

Eligible individuals can register online for an appointment. All sites will be offering the second dose of the vaccine to anyone who receives their first dose at their clinics.

If individuals need assistance with online registration, please call:

413-587-1219 (Northampton) or 413-259-3077 (Amherst)

and leave a detailed message. A representative will get back to you within two business days.

Other Important Information

- For more information about COVID-19 vaccination in Massachusetts, please visit:
www.mass.gov/covid-19-vaccine

- All sites have committed to provide vaccine distribution throughout all phases of the Commonwealth's roll-out plan.
- Additional local clinics will be scheduled during the coming weeks based upon weekly federal and state allotments and will follow the phased guidelines as defined by The Department of Public Health.
- Please note that the vaccine is free to individuals and is being provided to the states by the federal government. Sites can bill for a small administration fee to cover the cost of running the administration sites and insurance information will be requested. However, no person will be turned away due to lack of insurance.

[Resources to Assist Individuals to Find a Vaccination](#)

- **Commonwealth of Massachusetts (Statewide) Vaccine Scheduling Resource Line** has over 500 staffers available for multilingual live phone support. **Telephone 2-1-1 to access.** The line is available Monday – Friday from 8:30 am – 5:00 pm. This resource is currently only for individuals ages 75 and older who cannot use or have difficulty accessing the internet and therefore are unable to schedule an appointment through the online platforms. This resource is only able to support individuals with scheduling an appointment and representatives are not able to answer general questions about COVID-19 or provide individual health care advice.
- **Easthampton Health Department and Easthampton Council on Aging** are offering assistance with vaccine sign up. Please call the Health Department at **413-529-1430** or Council on Aging at 413-527-6151. For assistance with transportation, please call the Council on Aging at 413-527-6151.
- **Greater Springfield Senior Services Inc. (GSSSI)** is now assisting older adults with registering for the COVID-19 vaccine through online registration portals. Interested parties should call GSSSI at **(413) 781-8800, Monday through Friday, 8 a.m. to 5 p.m.**, to be connected to a trained, bilingual team of information and referral specialists. Staff are ready to assist with online sign-ups and are available to answer any questions.
- **Hampden County Sheriff Department's All-Inclusive Support Services (AISS) Center** is helping anyone who needs to book an appointment to receive a COVID-19 vaccination. Anyone who is eligible and needs help navigating the on-line booking process for appointments at state-approved COVID-19 vaccination locations/signing up for the vaccine can call AISS from **8 a.m. to 3 p.m. at (413) 278-5584**. If the call goes to voicemail, leave your name and a phone number to reach you and someone will return your call. Although it is preferred to set up a meeting via phone, AISS will also accept walk-ins properly wearing masks at its facility inside the WW Johnson Life Center, located at 736 State Street, in Springfield. Residents calling AISS for assistance making an appointment should have their personal information on hand, including ID, date of birth and health insurance card if insured.
- **City of Chicopee, Council on Ageing** staff at the **RiverMills Senior Center** is assisting people who need help to make an appointment. People can call **413-534-3698** for assistance in navigating the website.
- **City of Springfield: Springfield Public Libraries and Department of Elder Affairs** are available by phone to assist people who are 65 and older to make appointments for vaccinations to prevent COVID-19 that are taking place at the Eastfield Mall.

People who need assistance should call between 9 a.m. and 5 p.m. on Monday, Tuesday, Thursday, Friday. The hours on Wednesday are 10 a.m. to 6 p.m. Saturday hours include: Central Library 9:00 a.m. to 5:00 pm; East Forest Park, Forest Park, East Springfield, Indian Orchard, Mason Square and Sixteen Acres 11:00 a.m. to 3:00 pm. The Brightwood and Pine Point branches will not be open on Saturdays. Offices are closed on Sunday.

People can call the following library locations for assistance:

- East Forest Park Branch at 413-263-6836;
- Forest Park Branch at 413-263-6843;
- East Springfield Branch: 413-263-6840;
- Brightwood Branch: 413-263-6805;
- Central Library: 413-263-6828 ext. 215;
- Indian Orchard Branch at 413-263-6846;
- Mason Square Branch at 413-263-6853;
- Sixteen Acres Branch at 413-263-6858.
- Pine Point Branch will not be taking calls.

Raymond A. Jordan Senior Center may be contacted between **8 a.m. and 4 p.m., Monday through Friday at 413-787-6785**. Callers need to be prepared to leave a message with their name and phone number so that a staff member can call the resident back in case there is no immediate availability. People will be asked for the following information and should have it available before calling: name, birthdate, address, phone number (preferably a mobile number), email address if they have one, their insurance information and a sense of their upcoming schedule so they can pick the best date and time for an appointment.

- **City of Westfield Council on Aging and Senior Center** staff will help those 75 or older with registration to a vaccination site **IF** you can secure transportation for both appointments **AND** if you are flexible with where and when you'll be vaccinated. If you can answer 'yes' to these criteria, please call the Senior Center vaccine voicemail at **(413) 562-6435**, and leave your name, home and/or cell phone number, and your date of birth. You can expect a return phone call within ten days.
- **Town of Agawam COVID-19 Registration Hotline** is a centralized registration phone line for **Agawam residents only**. The Agawam COVID-19 Registration Hotline number is **413-726-2840**. Although many people will be working the phones Monday – Friday, it may be necessary for you to leave your name and number to receive a callback. If that is the case clearly state your name and telephone number only. Calls will be returned in the order they are received.