



Patient Code of Conduct

Hilltown Community Health Center is committed to providing a safe, caring, and inclusive environment in all our spaces.

Words or actions that are disrespectful, racist, hostile, discriminatory, or harassing are NOT welcome.

This includes, but is not limited to, the following:

- Offensive comments about others' race, accent, religion, gender, sexual orientation, or other personal traits;
- Refusal to see a clinician or other staff based on these personal traits; Physical or verbal threats or assaults;
- Sexual or vulgar words or actions;
- Disrupting another patient's care or experience
- Repeated early refill requests for controlled substances

If you witness or are the target of any of these behaviors, please report it to a member of your care team.

Any patient who violates the code of conduct will be asked to leave.