



Patient Rights, Responsibilities & Code of Conduct

Patient Rights

Patients have the right to:

- Respectful, non-discriminatory care;
- Privacy and confidentiality;
- Participate in care decisions;
- Interpreter services and accommodations;
- Complaint and grievance information.

Patient Responsibilities

Patients are responsible for:

- Treating staff and patients with respect;
- Providing accurate information;
- Participating respectfully in care.

Patient Code of Conduct

- No threats or violence;
- No harassment or discriminatory language;
- No profanity or intimidation;
- No sexual or vulgar behavior;
- No weapons on premises.